TWELVE TONE Drop-Off Cart FAQ

How long does the cart take to set up at location?

The cart takes us one hour to build, test and sanitize once at location. Our DP typically does this on the street or in the driveway before delivering the cart to the doorstep. Once inside, we can be recording in ten minutes or less.

Where is the DP during the shoot?

Our DP only needs to be **near** the house for the shoot (front yard, driveway, etc). NO ONE enters the house. We WIRELESSLY monitor a high-res feed and control Focus, Zoom and Iris remotely.

If necessary, the DP can be at a distant location and monitor the Zoom call although we will have less control over some of the features.

Our subject has ZERO technical ability. Will this work?

Yes. Simplicity is the key to our success with this. The subject just wheels it inside, attaches the mic and the hits record button. We have remote control of the computer and can talk them through the set-up over Zoom. We have even tested this with children and it's taken less than 10 minutes to be ready.

You can see our EZ SET-UP SHEET here.

Will this work if there are stairs in the house?

The cart weighs about 50 lbs (like a large suitcase) so it can be easily lifted up or down a few stairs in an entryway. But if it needs to go up a flight of stairs it won't work.

OK, this sounds perfect. Is there anything we need to ask our subject about in advance?

Yes. We will need the WiFi log-in and password to initiate the Zoom call. Also let us know if the subject will be looking screen right or left.

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